

**Royal College of Nursing
Paediatric Intensive Care Society
Nurses Managers Community**

**Notes of the Paediatric Intensive Care Nurse Managers meeting on 16th and 17th April 2015
Great North Children's Hospital. Newcastle upon Tyne**

Present		
Members	Job Title	Trust
Katie McCall (Chair)	Modern Matron	PICU - RMCH
Louise Dewsbury (Deputy Chair)	Matron	Evelina London Children's
Carolyn Webster	Operational Senior Nurse	PICU - Royal Brompton
Claire Riddell		Newcastle Great North Childrens Hospital
Angie Johnson		Newcastle Great North Childrens Hospital
Carmel Hunt	Modern Matron	PICU – Leicester (Glenfield)
Rachel Toogood		Birmingham Children's
Yvonne Heward		Birmingham Children's
Sharron Frost		Leeds Children's
Heather Wardle		Leeds Children's
Sharon Twigg		Birmingham Children's
Sue Birkin	Lead Nurse	PICU - Sheffield Children's
Angela Hughes		PICU - Sheffield Children's
Carol Purcell	Modern Matron	Southampton General
Apologies		
Carol McCormick	Lead Nurse	PICU Bristol Royal Hospital
Heather Tough	Lead Nurse	Royal Belfast
Gillian Campbell	Lead Nurse	PICU – Birmingham Children's
Mary Glover	Lead Nurse	University Hospital of Wales
Ghislaine Stephenson	Lead Nurse	Great Ormond Street
Annette Hanlon	Clinical Nurse Manager	PICU – Children's University Hospital Dublin
Claire Riddell	Modern Matron	PICU – Great North Children's Newcastle
Gael Rolls	Senior Clinical Nurse	Royal Hospital for Sick Children Glasgow
Mandy Meechan	Senior Clinical Nurse	Royal Hospital for Sick Children Glasgow
Sue Paterson	Modern Matron	PICU – Royal Brompton
Carol Kennelly	Modern Matron	St George's Hospital London
Mary Chadwick	Clinical Nurse Manager	PICU – North Staffordshire

Day 1		
No.	Item	Action
1	Apologies Apologies were received from the above members of the group.	
2	Minutes from last meeting The minutes of the previous meeting held on 9 th and 10 th October 2014 at The John Radcliffe Children's Hospital, Oxford accepted and approved as a true and accurate record. Many thanks to Linda for looking after us all so well.	
3	LD was welcomed as the new Deputy Chair of this group. KMc explained that this may be her last meeting with this group (as Chair or participant) due to her recent change in role. This will be clarified over the next few months, and she will invite nominations from the group for Chair / Deputy Chair by e mail if necessary.	KMc to communicate updates on this via email

4	<p>Professional Development Sessions -</p> <p>1. Safety and Quality in the Great North Children's Hospital – CR Presented project work being carried out by 2 PICU Sisters, around improving safety. Themes identified from reported adverse events and actions have been agreed and implemented in order to minimise risk. This includes introduction of a Safety Briefing, daily quality checklists and the monthly 'PICU Gazette'. Reporting and recognising 'favourable events' was also discussed.</p> <p>2. The challenges in staffing a large PICU: BIG to small - YH and STw Delivered their work in response to staff feedback, aiming to make the big workforce 'feel small', and to improve staff retention. This includes - improved sickness monitoring and management - introduction of Vocera to aid communication during the shift - consideration of overseas recruitment - splitting of large nursing team into smaller sub teams</p>	<p>CR to send presentation to KMc for circulation to group.</p> <p>YH to send presentation to KMc for circulation to the group.</p>
5	<p>Updates</p> <ul style="list-style-type: none"> • PICS standards review: KMc confirmed that she had submitted the comments from this group to the PICS council. YH (who sits on the council) confirmed that this information is being considered and included into the revised standards, due to be published by the end of 2015. • PICU staffing establishment numbers were discussed at length. YH thanked all for responding to her email inviting comment around the current PICS standard of 7.1 wte per bed, which was overwhelmingly in support of this ratio being maintained. YH was asked to feedback the strength of feeling about this at the next PICS meeting. • Cardiac Review: Discussion took place around NHS England's expectation that centres providing a paediatric cardiac surgical service, work towards achieving the standards laid out as a result of the latest review. It is thought that these standards will be published in June 2015. • Bereavement care: Discussion took place around mementos that were offered to parents following loss of their child, particularly with regard to hand / foot casting. KMc described her experiences in Valley Children's Hospital, Fresno, California. Few PICUs in the UK offer handcasts (Sheffield and Manchester do). • PICU Staff and family support: Different models of support in different units discussed. <p>- Leeds: psychologist post (student) created, particularly to help build personal resilience with the new starter group. Not seen to be very successful.</p> <p>- Leicester: full time psychologist post (from CAHMS team) works within the PICU and ward teams. Facilitates debriefs, holds twice weekly drop in sessions, takes self referrals.</p> <p>- Newcastle: 'team emotional support system' - 2 supervisors trained from each nursing team (1 day training, facilitated by a Clinical Psychologist) who then provide supervision to others, including group clinical supervision sessions provided to all staff 2 days per year.</p>	<p>HW to send them to KMc for circulation to the group.</p>

	<p>Staff Feedback has been very positive about this system, introduced 2 years ago.</p> <ul style="list-style-type: none"> - Manchester: Action Learning Sets - Birmingham: creation of Band 7 Staff Support Practitioner, Mental Health Nurse trained to provide CBT. The role is developing, but it is too early to predict the impact it will have. 	
Day 2		
6	<p>PICU Nurse Manager Group</p> <p>KMc went through the contact details of group members to ensure full inclusion nationally. LD/ CW to update KMc with details of new Nurse Manager at St George's PICU once appointment made, YH to update KMc with details for Belfast, Stoke and Edinburgh, CH to update KMc with details for Nottingham, LD to update KMc with details for Harley Street and Royal London, and CW re The Portland.</p> <p>KMc will then emailing centres currently not represented on this group and encourage them to join.</p> <p>Discussion took place re our groups affiliation to ?RCN or ? PICS. YH encouraged all to attend the annual PICS meeting, possibly being held on 13/5/15 but date to be confirmed. It was agreed that William Booth's historical information around this subject would be useful at our next meeting.</p>	<p>KMc to contact Liz Murch (previous chair) for an update on recent contact with these organisations.</p>
7	<p>PICANET steering group</p> <p>KMc raised that PICANET would like representation from this group on their steering group, who meet twice a year in London. It was agreed that she would email all to ask for expressions of interest. CW agreed to undertake it in the absence of any other interest.</p>	<p>All to email KMc if interested</p>
8	<p>Standardised drug infusions</p> <p>Discussion took place re introduction of standardised drug infusions and information shared. Leeds and Evelina reported a decrease in medication error since their introduction, but a deskilling of nursing staff re drug calculations.</p>	
9	<p>NMC revalidation Pilot - KMc</p> <p>KMc delivered a presentation re the pilot currently underway in Manchester. And including information about the new NMC Code. For an update from KMc and LD (Evelina also participating in the pilot) agreed for next meeting.</p>	
10	<p>PICU Visitor management</p> <p>Discussion took place around local visiting rules, including during handovers and ward rounds, the parents use of mobile phones (including for taking photos and recording) and the management of poor parental behaviour.</p> <p>Visitor badges being used at Evelina and Southampton, to help manage visiting.</p>	
11	<p>Making it Safe Together</p> <p>KMc Updated the group on this initiative to identify ways of reducing harm. There is a MiST website building on the work started in USA looking at CLABSI, CaUTI, adverse drug events etc.</p>	
12	<p>Winter pressures money</p> <p>Members feedback on how winter pressures funding had been utilised. This includes:</p> <ul style="list-style-type: none"> - An increase in outreach team in Southampton. AJ feedback the findings of her MSc project - that ward staff are better at deteriorating child than PICU staff. YH suggested that 	<p>CP agreed to present on this at the next</p>

	<p>she apply to present this information at PICS. She may present her work at our next meeting.</p> <p>- Introduction of a Discharge Coordinator for 6 months in Leeds, to improve flow. It was reported that this was extremely successful.</p>	<p>meeting.</p> <p>HW agreed to present the scope of this role at our next meeting.</p>
13	<p>AOB</p> <p>SB was thanked for her very active participation on this group, and wished well in her retirement</p> <p>YH: asked for comments on the work undertaken by the PICSe group (recently circulated by KMc), for consideration.</p> <p>HW: asked for suggestions of effective ways of collecting patient experience feedback</p> <p>LD: asked for contacts in other units to obtain further information around shift pre allocation</p>	
14	<p>Tour of Great North Children's Hospital PICU</p> <p>CR showed the team around the PICU.</p> <p>CR was thanked for hosting the group in Newcastle, and for the work she had undertaken to ensure that the meeting was effective and enjoyable.</p>	
21	<p>Dates and venue of next meeting: 1st and 2nd October 2015.</p>	<p>KMc to email the group to ask for volunteers to host the meeting</p>